

CONNECT YOUR AUTEL MAXISYS TABLET TO CCC ONE®

Quick Start Guide

This guide walks you through setting up your Autel Cloud account, connecting your compatible MaxiSYS tablet to CCC ONE, and sending your first diagnostic report.

1. CONNECT YOUR TABLET TO CCC ONE

- A. SET UP YOUR AUTEL CLOUD ACCOUNT
- B. REGISTER YOUR COMPATIBLE MAXISYS TABLET

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- B. UPLOAD A REPORT FROM REPAIR HISTORY
- C. UPLOAD A REPORT FROM VEHICLE HISTORY

3. TROUBLESHOOTING



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1. CONNECT YOUR TABLET TO CCC ONE

A. SET UP YOUR AUTEL CLOUD ACCOUNT

- Go to cloud-us.autel.com and create or sign in to your Autel Cloud account.
- Select Workshop Information
- Click + Add
- Enter your **Shop Name** (*required*)
- Click **Save**

REGISTER YOUR TABLET:

1. Select Device Manager > Device List > + Add
2. Enter the tablet Serial Number and Password
3. Select your Shop Name
4. Click Save

TIP: Find the Serial Number and Password on the tablet under Settings > About

CONNECT YOUR TABLET TO CCC ONE

In CCC ONE:

1. Open Settings (or My Account on desktop)
2. Select Diagnostic Connections
3. Click + Add
4. Choose Autel US INC
5. Enter the tablet Serial Number (on back of tablet, or on MaxiSYS settings > About screen)
6. Accept the Terms of Use

In your Autel Cloud Account:

1. Click far right-side ellipsis (3 dots) and select “Enable CCC ONE” and then “Confirm”
2. Restart tablet, the CCC ONE icon will display

2. USING YOUR AUTEL TABLET WITH CCC ONE

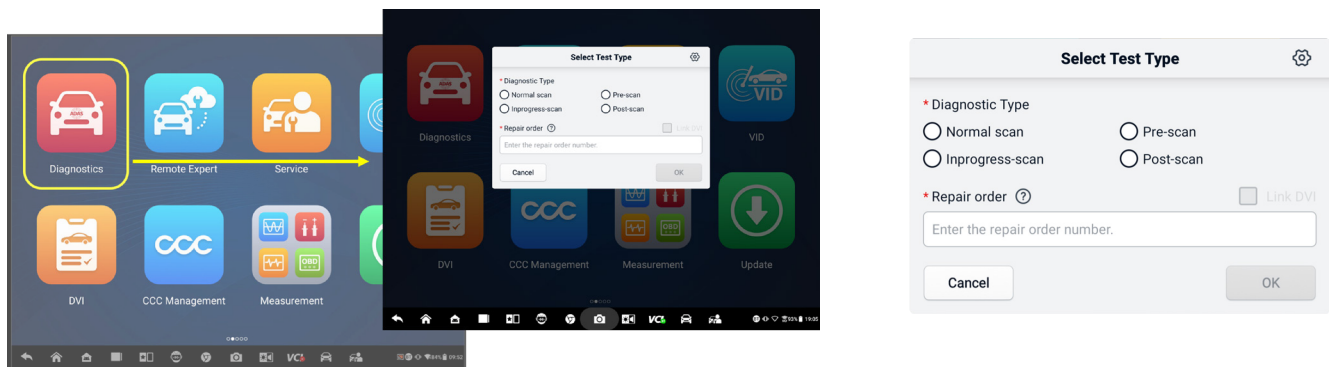
A. PERFORM A SCAN & SEND A REPORT

Begin your diagnostic scan as you normally would.

After identifying the vehicle, you'll be prompted to select the scan type. Depending on the vehicle and your CCC ONE repair order, available options may include:

- Pre-Scan
- In-Process Scan
- Post-Scan
- Customer Scan (if applicable)

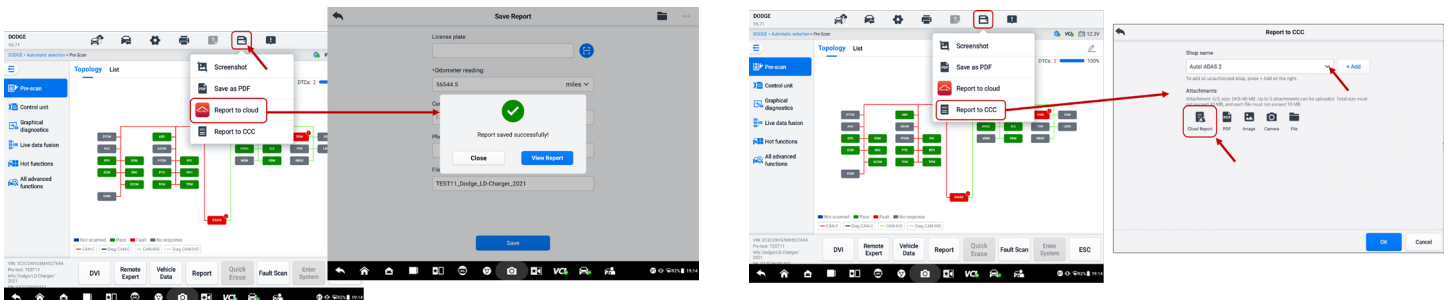
Select the scan type that best matches your workflow, then complete the diagnostic scan.



Once the scan is complete:

1. Tap the **Report** icon
2. Select **Report to Cloud** and save the report
3. Tap the **Report** icon again and select **Report to CCC**
4. Select your **Shop Name**
5. Choose **Cloud Report** and select the report you just saved
6. Tap **Done**, then **OK** to upload the report to the corresponding CCC ONE repair order

Your report is now attached to the CCC ONE repair order



2. USING YOUR AUTEL TABLET WITH CCC ONE

B. UPLOAD A REPORT FROM REPAIR HISTORY

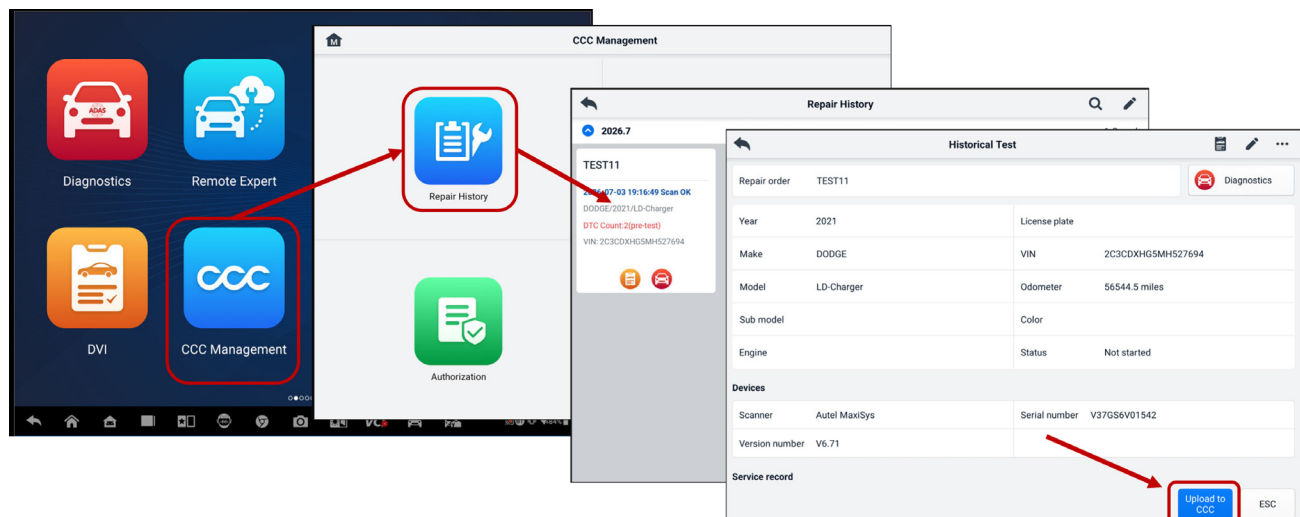
To send a scan report after the scan has been completed, you can upload it from the **CCC Management** app.

1. From the MaxiSYS home screen, tap **CCC Management**
2. Select **Report History**
3. Locate and select the report you want to send
4. Tap **Upload to CCC**
5. Select your **Shop Name** from the drop-down list
6. Select the appropriate **Repair Type** (Pre-Scan, In-Process, or Post-Scan)
7. Tap **Cloud Report** to display the reports stored in your Autel Cloud account
8. Select the report you want to upload and tap **Done**
9. Review the selected attachment, then tap **OK** to send the report to the corresponding CCC ONE repair order

Note: Only reports created after your tablet has been connected to CCC ONE can be uploaded from **Report History**. Reports generated before the integration was enabled are not available for upload.

Tips:

- **Upload Succeeded** confirms the report has been successfully sent to CCC ONE
- Additional attachments beyond the diagnostic report may consume CCC tokens, depending on your CCC ONE account configuration
- If you don't see the report you're looking for, verify that it has already been saved to **Autel Cloud** before attempting to upload it to CCC ONE



2. USING YOUR AUTEL TABLET WITH CCC ONE

C. UPLOAD A REPORT FROM VEHICLE HISTORY

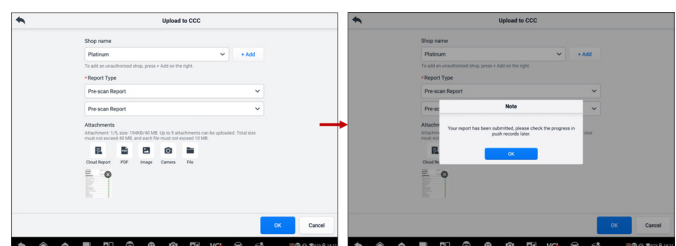
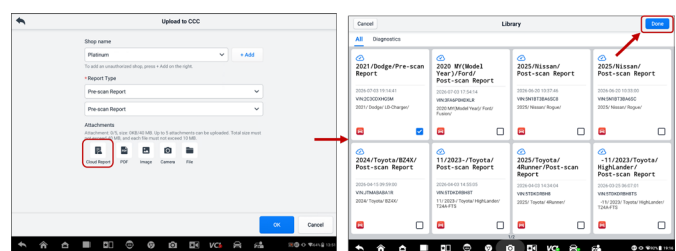
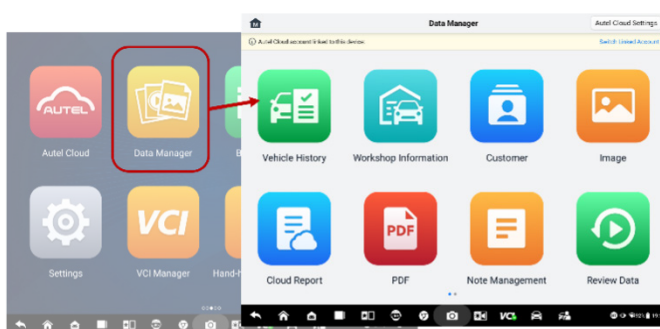
If the vehicle has been scanned previously, you can send a report directly from **Vehicle History** without performing another scan.

1. From the MaxiSYS home screen, tap **Vehicle History**.
2. Select the vehicle from the list
3. Open the desired diagnostic session
4. Tap the **Report** icon
5. Select **Report to CCC**
6. Choose your **Shop Name**
7. Select the appropriate **Repair Type** (Pre-Scan, In-Process, or Post-Scan)
8. Tap **Cloud Report** and select the saved report you want to upload
9. Tap **Done**, then **OK** to attach the report to the corresponding CCC ONE repair order

Note: The report must already be saved to Autel Cloud before it can be uploaded to CCC ONE.

Tips:

- Use **Vehicle History** to resend or upload reports from a previously serviced vehicle
- Verify you are selecting the correct report before uploading it to the repair order
- Once the upload is complete, a confirmation message will indicate the report has been successfully sent to CCC ONE
- **Report History** = Find reports by report list
- **Vehicle History** = Find reports by vehicle



3. TROUBLESHOOTING

CONNECTION STATUS SHOWS "PENDING"

Your tablet has not completed the registration process. Verify that:

- Your tablet is registered to your Autel Cloud account.
- An **Affiliated Repair Shop** has been assigned to the tablet in Autel Cloud.
- CCC ONE has been enabled for the device in Autel Cloud.
- The tablet has been restarted after enabling CCC ONE.

THE CCC MANAGEMENT APP DOESN'T APPEAR

If the **CCC Management** app is not displayed on the MaxiSYS home screen:

- Close all running applications.
- Restart the tablet.
- Verify the tablet has been successfully connected to CCC ONE.

CAN'T REGISTER YOUR TABLET?

If the tablet is already registered to another Autel Cloud account, it must first be removed from that account before it can be registered to a new one.

CAN'T FIND YOUR SERIAL NUMBER?

On the MaxiSYS tablet:

Settings > About

The Serial Number and Password are displayed on this screen.

CAN'T UPLOAD A REPORT FROM HISTORY?

Only reports created after the tablet has been connected to CCC ONE can be uploaded. Reports created before the integration was enabled are not available for upload.

ONLY COMPATIBLE NORTH AMERICAN TABLETS ARE SUPPORTED

CCC ONE integration is supported only on authorized North American versions of:

- | | | |
|--------------------|------------|-------------------------|
| • MaxiSYS Ultra S2 | • MS919 | • MS906 MAX |
| • MaxiSYS Ultra | • MS909 S2 | (Available August 2026) |
| • MS919 S2 | • MS909 | |



◀ **LEARN MORE ABOUT THE AUTEL CCC INTEGRATION**
Visit autel.us/ccc-one or scan the QR code