



AUTEL®

# REMOTE EXPERT

REMOTELY CONNECT  
WITH AN EXPERT TO ...  
**COMPLETE YOUR  
PROGRAMMING  
NEEDS**



**REMOTE SERVICES. EASY COMMUNICATION. INTELLIGENT OPERATION.**



**SAVE TIME & MONEY:  
HIRE A REMOTE PROGRAMMER**



**REMOTE EXPERTS ARE ONLINE AND READY  
TO SERVICE YOUR PROGRAMMING NEEDS**



# WHAT IS REMOTEEXPERT?

Developed by Autel, Remote Expert is a cloud-based solution offering technicians with module programming skills a connection to pre-qualified Remote Experts in the field. Offered through supported MaxiSYS Tablets, technicians now have the ability to connect with experts ready to complete their programming needs.

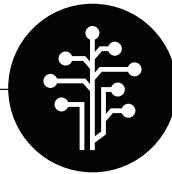


## BENEFITS FOR THE TECHNICIAN

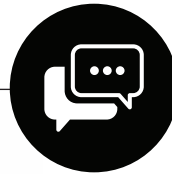


**Remote Expert Lets Us Scan and Program Vehicles Remotely**

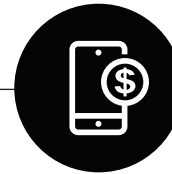
- EASILY CONTACT A TRUSTED EXPERT DIRECTLY FROM YOUR AUTEL MAXISYS MS909, MS919 OR ULTRA TOOL
- AUTOMATIC VEHICLE INFORMATION ENTRY STREAMLINES THE ORDER CREATION & APPROVAL PROCESS



**Connect to Experienced Experts for Your Remote Programming Needs**



**Communicate With Experts Through Integrated Instant Messaging or a Voice Call**



**Process Payments for Services Through Our Secure Payment Platform**

- MONITOR VEHICLE VITALS WHILE PROGRAMMING
- SUPPORTS MOST POPULAR MAKES & MODELS, INCLUDING GM, MERCEDES-BENZ, BMW, & CHRYSLER
- CONNECT YOUR TECHNICIANS WITH OUR BRAND-SPECIFIC PROGRAMMING EXPERTS
- OUR CLOUD-BASED APPLICATION ENSURES FAST, RELIABLE SERVICE



**WATCH VIDEO NOW**

< SCAN QR CODE

OR VISIT:

[CLOUD.AUTEL.COM/EXPERT](https://cloud.autel.com/expert)

## EXTENSIVE COVERAGE

Supports most popular makes and models, including GM, Mercedes-Benz, BMW, and Chrysler. Connect your technicians with our brand-specific programming experts. Our cloud-based application ensures fast, reliable service.



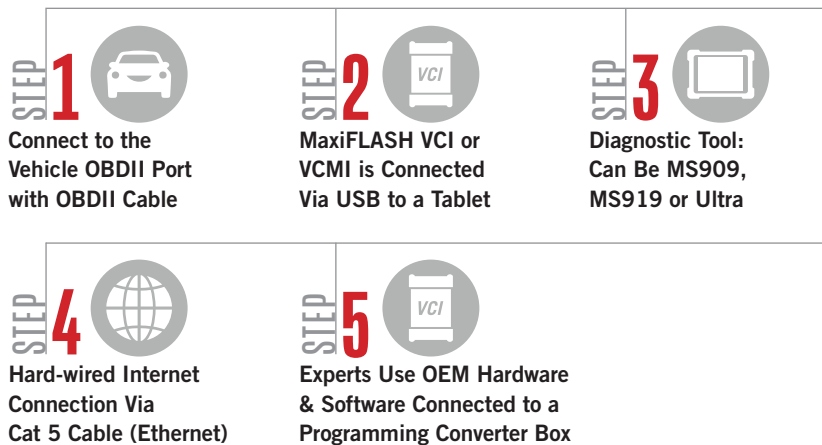
## WHAT YOU NEED

- QUALIFIED DIAGNOSTIC TOOLS: MAXISYS ULTRA/MS919/MS909
- AN ACTIVE AUTEL SUBSCRIPTION IS REQUIRED
- UPDATE YOUR DIAGNOSTICS TOOL & VCI/ VCM TO THE LATEST SOFTWARE VERSION
- USB 2.0 TO ETHERNET ADAPTER AND ETHERNET CABLE ARE REQUIRED



## GETTING STARTED

Update Your MaxiSYS Ultra, MS919, or MS909. Click on the Remote Expert Icon on the Main Menu and Connect with a Remote Expert Today. Just Follow These Simple Steps:



**NOTE:** A Cat5 Cable is Highly Recommended to Plug Tablet Directly Into Modem for a Faster, More Secure Connection. The Remote Expert App is Now Available to Technicians in NY, NJ, PA, and MA with an Updated Ultra, MS919 or MS909 Tablet and Current Software Subscription.



# WE WANT YOU TO BECOME A REMOTE EXPERT

Autel is seeking experienced module programming professionals to join our independent team of remote programmers. If you're interested in additional revenue streams for yourself or your shop, this is the opportunity you've been waiting for.

## WHAT YOU NEED

- SMART PHONE OR TABLET COMPATIBLE WITH iOS 11 OR LATER; ANDROID 5 OR LATER
- UPDATE YOUR VCI/ VCM WITH LATEST SOFTWARE VERSION
- EXPERT BOX AND POWER SUPPLY
- ETHERNET CABLE

APPLY ONLINE NOW  
SCAN QR CODE





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